

Project Result Indexes

An innovative project in the field of mental health rehabilitation

What is the national project for the assessment of processes and results in the community rehabilitation system (Project Result Indexes)?

→ The Ministry of Health's leading project, a first of its kind national project, whose purpose is to assess the changes that are taking place among the rehabilitating individuals who consume rehabilitation basket services in Israel

The project took place following the initiative of the rehabilitation department of the Ministry of Health, a partnership with the Tauber Foundation and the University of Haifa.

Who takes part in the Result Index Assessment Project?

→ Rehabilitating persons, staff members from the mental health field, and relatives who consume rehabilitation basket services

How is the Result Index Assessment Project carried out?

→ Once a year, a questionnaire shall be delivered to rehabilitating individuals, to relatives who consume rehabilitation basket services and to professionals, which will enable to identify and map the processes experienced by the rehabilitating individuals in different areas of their lives and their needs, and get feedback about the efficiency of the various rehabilitation services (this information shall be acquired by cross checking the data with additional information services).

How my framework shall take part in the project?

- The framework directors shall appoint a contact person on their behalf, who shall coordinate the project within their framework.
- The team members shall tell the rehabilitating individuals about the project, and shall have prospective participants sign an informed consent form.
- In coordination with the project team, dates for filling out the forms shall be determined within the different frameworks.
- Participants shall fill out the questionnaires, and their respective team members who accompany them shall fill out their own questionnaires about the participants under their care.
- Once the framework's form filling-out stage is concluded, the project team shall arrive at the framework for a feedback meeting.

What are the potential advantages of the result indexes assessment project?

→ **Rehabilitating persons**

They will be given the possibility to assess their personal progress over the course of the rehabilitation and recovery as time passes by, by means of the "current state of affairs" which is automatically obtained after the questionnaire is filled out. This information, and its inclusion in the current rehabilitational discourse, they choose to do so, shall serve them in goal planning, selection of their personal track of recovery and selection of the services that shall promote such planning. Additionally, the rehabilitating persons will be able to express their opinions concerning specific characteristics of the services they consume (such as, their communication with the staff, partnership in the rehabilitational process and so forth), thus enabling to perform checks and to optimize processes, as well as to promote a rehabilitational dialog between participants and rehabilitation staff members.

→ **Rehabilitation Workers**

- a) They shall be given the opportunity to express their opinion concerning the participants' various aspects of their lives (including: Quality of life, functioning and so forth), thus enabling them to interrupt the work routine, and think about those fundamental issues.
- b) They shall be given the possibility to compare between both the rehabilitating persons' and staff members' self-conceptions of their situation, to grasp the similarity and the difference between both points of view, thus enriching their perspective and the relationship with the participants.
- c) An active participation in the support process, which was found to be an effective communication tool between the rehabilitational staff member and the participant, shall be made possible,

← **Service/District**

(a) Information shall be obtained about characteristics and needs of populations of consumers of the different services in the different districts. (b) A picture concerning the conception of the services by the rehabilitating persons. (c) Information about different processes experienced by the rehabilitating individuals. (d) It shall assist in the decision making concerning the initiation and cessation of services.

← **District/Headquarters**

They shall be provided with the option of being assisted by the database, in order to: (a) Influence and assist in the shaping, consolidation and modification of the policy in the mental rehabilitation field. (b) Comprehensively identify any eventual latitudinal needs (areas of life) and singular needs (per type of service) that may occur in the field.