

The National Project for the Assessment of processes and outcomes in the Community Rehabilitation System

Your Voice and Opinion are Important

This project is innovative and leads the field!

Several countries across the globe such as the United States, Australia and New Zealand, began implementing this project.

In the summer of 2012, a pilot implementation of the project took place in the Haifa District. You are invited to read about the influence of the project on the participants who took part in the pilot implementation:

Y. from Haifa: "The filling out of the questionnaire helped me understand where I want to make progress, and it will help me know by myself what to do in order to advance."

D. from Haifa: "I was very excited to see the answers I gave".

N. from Haifa: "What I saw in the situation depicted by my answers matched the issues I'm working on with my rehabilitation staff. Seeing my goals in front of my eyes makes them seem better organized"

How can you find more information?

If you have any questions or concerns or would like to get more information about the outcome indexes questionnaire, you may contact:

The professional who accompanies you

Other rehabilitating individuals

Our email:

outcome@univ.haifa.ac.il

"The dream of yesterday is the hope of today and the reality of tomorrow." (Robert H. Goddard)

We call on you and ask you to take part in the national project for the assessment of outcome indexes in the rehabilitation system.

The goal of this project is to give you each year the opportunity to assess different areas of your life, and within the framework of the services provided by means of the rehabilitation basket. This information may help you determine your pathway

and choose your goals, and help the rehabilitation system to identify the elements to be improved.

What is the Outcome Indexes Project?

The Outcome Indexes Project seeks to understand the needs, the desires and the goals of all the people who consume rehabilitation services.

By using different indexes, if you choose, you and the professional who accompanies you will both be able to work together in order to obtain a picture of your rehabilitation process.

This project shall help professionals, directors and the Ministry of Health to examine the current state of affairs and to improve it according to the information you provide.

How can you influence the project?

Once a year, we will contact you and ask you to fill out a questionnaire about the different areas of your life.

When will you be contacted?

Over the course of the next year, a staff member who accompanies you will ask you to take part in the project and talk about its importance.

The Outcome Indexes Project Questionnaire

The questionnaire contains approximately 60 questions and it focuses on such subjects as: Quality of life, goals and objectives, self-empowerment and recovery, functioning, symptoms and your opinion concerning the rehabilitation service you are consuming.

Once questionnaire filling out is concluded, you will be provided with the current situation, based on your answers.

You will be able to fill out the questionnaire on a project staff computer, with or without the assistance of another person – as you choose.

Your privacy will be protected!

Your answers will be kept confidential.

How does the filling out of the questionnaire can help you?

- ✓ The filling out of the questionnaire will be able to help you see your present location with respect to the different areas of your life.
The filling out of the questionnaire will be able to help you identify the aspects of your life, where you desire to make a difference.
- ✓ The filling out of the questionnaire will be able to enrich and focus your work with the rehabilitation team.
- ✓ The filling out of the questionnaire will be able to provide you an opportunity to express your opinion about the rehabilitation service you consume.
- ✓ The filling out of the questionnaire will enable you to influence the improvement of the rehabilitation services.

After next time you fill out the questionnaire, you be able to see if changes and the aspects where they took place, in comparison with the questionnaire filled out this time.

Who else takes part in the project?

Professionals providing their services through the rehabilitation basket shall fill out parallel questionnaires.

Filling out the outcome indexes questionnaire is very important. However, you have the right to not fill out the questionnaire.